

Ukrainian Consultation Centre in Gdańsk (UCC Gdańsk)

✔ Project completed

About the Project

The project supported displaced Ukrainians through the operation of the Ukrainian Consultation Centre (UCC) in Gdańsk, Poland. Located adjacent to the Consulate of Ukraine, the Centre delivered comprehensive face-to-face, telephone, and online consultations on temporary protection status, legal stay, accommodation, healthcare, employment, education, consular services, and legal matters. By effectively addressing the information and assistance needs of displaced Ukrainians, and by strengthening cooperation with the Ukrainian Consulate, Polish authorities, and international organisations, the UCC in Gdańsk enhanced institutional coordination and contributed to a more sustainable and coordinated support for displaced Ukrainians in Poland.



Partners

This project was implemented by ICMPD under the Technical Assistance and Support Component of MPF.



Countries

Poland, Ukraine, EU MS



Time frame

July – December 2025 (6 months)



Budget

EUR 79,806.89 (100% from AMIF)

Activities



Operationalisation of the UCC in Gdańsk

Throughout the project implementation, the Ukrainian Consultation Centre (UCC) in Gdańsk consistently addressed the evolving information needs of displaced Ukrainian citizens by analysing the latest data and legislative trends. By monitoring legal developments regarding temporary protection, social assistance, and various administrative procedures, the Centre ensured the provision of accurate and timely advice to its beneficiaries. The Centre addressed a broad range of critical issues, primarily focusing on legal stay and documentation, including the extension of temporary protection and the related residence permit status. Consultations also provided vital guidance on social benefits and pension procedures, support for complex family matters such as guardianship and inheritance, and practical advice on educational and employment pathways in Poland. As a result of these efforts, up to 2,800 persons received comprehensive consultations through in-person meetings, telephone, and online channels during the project duration. Furthermore, the UCC regularly utilised social media platforms to disseminate informational posts on critical topics, effectively expanding its reach and ensuring accessible guidance for a wider audience.



Information Outreach Session in Nowećin, Poland, 31 July 2025



Networking and Information Sharing



International Migrant Day Event for the Ukrainian Community,
20 December 2025

The UCC in Gdańsk successfully maintained and expanded its network of institutional partnerships, fostering collaboration across local and regional levels to ensure the provision of sustainable assistance to displaced Ukrainians. Central to the project's success was the strategic partnership with the Consulate of Ukraine in Gdańsk, which was reflected in joint information outreach across the Pomorskie province, including remote locations, as well as in collaborative initiatives. Notably, the project facilitated the procurement of essential equipment to strengthen the Consulate's technical infrastructure, ensuring the efficient processing of inquiries and the sustainable delivery of services to the Ukrainian community in Poland. Broadening its collaborative framework, the Centre also deepened ties with civil society by collaborating with various civil society organisations and Ukrainian diaspora communities in the region. Furthermore, the UCC diversified its support mechanisms through joint interventions with a range of partner organisations, including Polish civil society organisations and NGOs, the Polish Red Cross, Ukrainian diaspora communities, as well as local and regional authorities. These partnerships enabled the Centre to broaden its geographic reach through joint outreach sessions across the Pomeranian Voivodeship, facilitate referrals for specialised legal, social, and humanitarian assistance, and strengthen its presence in the wider institutional ecosystem supporting displaced Ukrainians in Poland. The partnerships established during the project have cemented the UCC's position as a recognised coordination hub, ensuring continued access to integrated support for Ukrainian citizens under temporary protection in Poland.

The Migration Partnership Facility



This project was implemented by ICMPD within the framework of the Migration Partnership Facility (MPF), an EU-funded initiative that supports the external dimension of EU migration policy. Through its Grants and Technical Assistance and Support components, the MPF facilitates the implementation of projects that strengthen dialogue and cooperation on migration and mobility between EU Member States and partner countries outside the EU.

Funded by the European Union



Implemented by

